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# GP REGISTRARS We look after you







medisec.ie

## **Medisec**

Medisec is an Irish company owned by its medical practitioner members, committed to arranging professional medical indemnity insurance and providing assistance, support and peace of mind for doctors in Ireland since 1994. We recognise that our GP members seek to achieve excellence in primary care for the benefit of patients nationwide and are proud always to support them in so doing.

Medisec's work is supported by a dynamic, client-focused team, based in Dublin. Our focus and priority is always on supporting and protecting our members, and we invest strongly in what differentiates our offering, so we recruit and retain talented, experienced, empathetic professionals who understand and live our culture of commitment to doctors.

Medisec has entered into a business arrangement with MedPro that will allow us offer competitive contractual occurrence-based professional medical indemnity insurance. In collaborating with MedPro, we are proud to work with a locally based international insurance company with the highest level of stability and strength in the global marketplace.

# **MedPro**

MedPro is a division of Berkshire Hathaway European Insurance DAC ("BHEI"), a Berkshire Hathaway company based in Dublin and authorised by the Central Bank of Ireland. BHEI maintains very competitive financial strength ratings of AA+ (Standard & Poor's)\*.

The MedPro division of BHEI benefits from a consulting relationship with MedPro Group Inc., a Berkshire Hathaway company based in the United States and the market leader for medical indemnity insurance. MedPro Group Inc. has protected the assets and reputations of the healthcare community since 1899, building extensive expertise in medical indemnity and claims management and developing tailored patient safety and risk solutions for healthcare professionals. MedPro Group Inc. has more than \$1 billion in annual premium and over 200,000 healthcare practitioners trust MedPro Group Inc. for their professional indemnity insurance.

\* S&P AA+ financial strength rating assigned to BHEI in September 2022

# What we do...

- We arrange occurrence Good Samaritan cover for GP Registrars.
- We provide complaints and disciplinary assistance. Our members have peace of mind because we offer a contractual Complaints and Disciplinary service with our in-house legal team expertly advising members throughout the process.
- We offer 24/7 expert advice and support. We are available 24/7, and members have unlimited talk time with our team on any medical, ethical or legal queries that may arise in practice. We respond to 99% of queries on the same day.
- We invest in risk management and best practice education. We focus on risk management and educational initiatives to help members meet best practice standards and to reduce the frequency of complaints and claims. Our team travels the length and breadth of the country throughout the year, meeting members face-to-face and delivering presentations on risk and best practice.

# How we do it...

## We believe that over 2,500 General Practitioners trust us with their professional indemnity because:

- is that, while you look after your patients, we will look after you.
- heart of what we do.
- We are highly regarded within the medical community. Independent feedback about Medisec highlights that we show empathy, warmth and support to members at a challenging time in their career.
- The Medisec management team has the assistance of respected external advisors and experts, including a Clinical Advisory Panel, which reviews developments in practice and advises on risk mitigation, education and practitioners and professionals from complementary disciplines such as insurance, finance, law and communications.
- · We only instruct leading external healthcare solicitors and counsel who have Members through medico-legal challenges and litigation.



We have a strong culture of excellence in all we do. Our promise to all doctors

• We proactively seek membership feedback to inform and develop our business strategy. We do not believe in standing still and we put our members at the

queries relating to scope of practice. The Board of Medisec comprises medical

the best experience, empathy and professionalism to guide and support our