

**While you look after
your patients, we look
after you.**



Greetings from our CEO



Dear Members and Friends of Medisec,

We hope you all had a lovely summer. We are delighted to return with our September issue of MedZine and to introduce the first in our series of near miss reporting. We are most grateful to Dr Triona Marnell who honestly, eloquently and with humour shares her near miss experience and her learnings with us. In this edition we also deal with requests for patient records, reporting obligations under the RSA Guidelines and clinical top tips.

Best Wishes

A handwritten signature in grey ink that reads "Ruth Shipsey".

MedTalk

MedTalk

Request for Patient Records

Here at Medisec we receive over 2,000 medico-legal queries a year; the majority of which relate to patient records and requests for same.

In this month's MedTalk, our in-house legal counsel; Aisling Timoney, will discuss such requests and best practice advice for dealing with same.



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Medisec's Clinical Corner Top Tips for Employing Locums

Our senior clinical risk advisor has prepared a helpful checklist for consideration when employing locums...

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News for Members



We have changed the date!

- Please note that our annual **Best Practice Conference** will now be held in the Conrad Hotel Dublin on **22 February 2020** and not in November 2019 as previously indicated. We apologise for any inconvenience caused. We would love to see you in February so please save the date and mark your calendars; it promises to be a very interesting day!



Remember that you must please notify Medisec of any potential complaint or claim received.

Medisec's Complaints and Disciplinary Assistance is conditional upon prompt notification to Medisec. Early notification to Medisec will trigger the benefits of your Membership by allowing us to provide timely assistance and protect your interests.

It is a condition of your policy of insurance that you immediately notify Medisec of any circumstances which might reasonably be expected to result in a claim, irrespective of the validity or otherwise of the claim. Such circumstances could range from an adverse patient incident or outcome, to a threat of litigation and of course service of proceedings.

Get in touch

Please do not hesitate to reach out to us with any ideas or suggestions for work that you would like to see us do. We love to hear from our members!

Call us on:

1800 460 400 or +353 1 6610504

Email us:

General info@medisec.ie

Ruth Shipsey, CEO ruthshipsey@medisec.ie

Write to:

Medisec Ireland,
7 Hatch Street Lower,
Dublin 2,
Ireland.

Opening hours:

Office opening hours 8am - 5.30pm Monday – Friday for all your advisory, membership, ethical or medico legal queries.

[@MedisecIreland](#)



MedisecIreland

Talk to us on 01 6610504 / info@medisec.ie about our new GP entity policy covering nurses, phlebotomists, healthcar... <https://t.co/wUsaAtcP6S>

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